



Challenging today.  
Reinventing tomorrow.

## Our impact

**45-year**

Commitment to delivery excellence

**300+**

Project sites nationwide

**16M+**

Million people served

**2B**

Billion gallons per day of water  
and wastewater treatment capacity  
under management

**4,000+**

Dedicated O&M team  
members nationally

**99%**

Permit compliance,  
demonstrating our dedication  
to environmental stewardship  
and protecting public health

## Behind Every Drop: Jacobs Utility Operations and Maintenance Services

By contracting with Jacobs as an operations and maintenance (O&M) partner, our clients benefit from reduced costs, risk transfer and improved service quality, and are free to focus internal resources on serving residents.

### Why do clients seek contract operations services?

- Confidence of having certified water and wastewater operators
- Aging infrastructure and increasing maintenance costs
- Expertise and technical resources
- Regulatory compliance
- Risk transfer of O&M activities
- Peace of mind

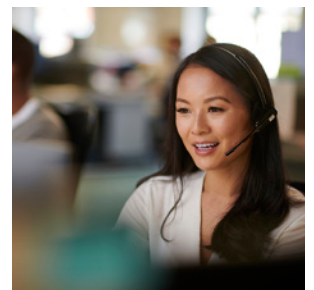
### Our services



Water treatment facilities  
and distribution system



Wastewater treatment facilities  
and collection system



Customer service, billing and meter reading



Industrial pretreatment program  
management



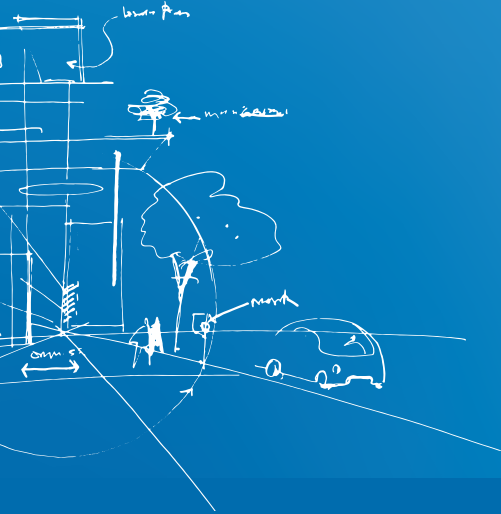
Backflow prevention, leak detection  
and repair



Public works

## Regional award-winning service

- Utility of the Future Today Award for Water Reuse
- Florida Department of Environmental Protection Water Operator Excellence Award
- Water Environment Federation Water Heroes Award
- Resilient Utility Coalition Utility of the Year Award
- Florida Water and Pollution Control Authority Safety Award
- Florida Water Environment Association Safety Award
- Florida Water Environment Association Collection System of the Year



Scan the QR code to learn more.



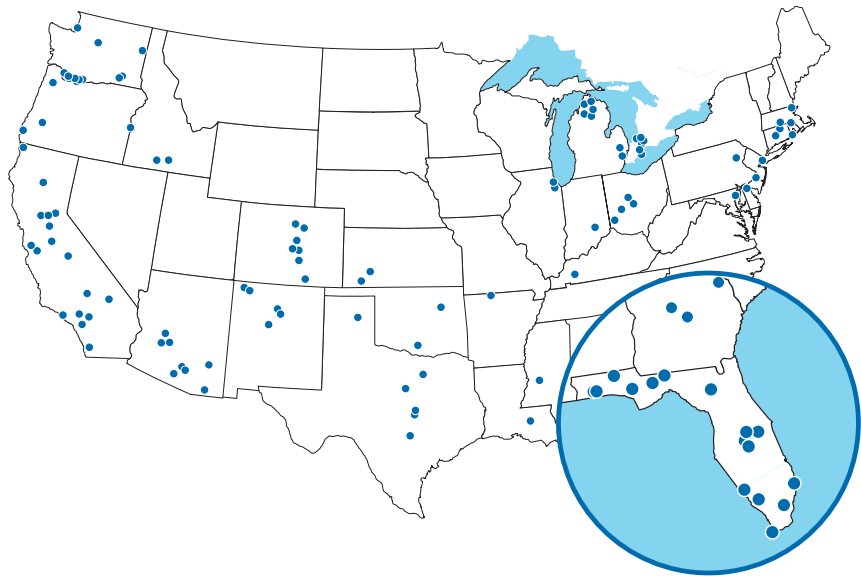
## For more information

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## Empowering change with every connection

Wherever you operate, we're there — delivering operations and maintenance solutions nationwide.



## Where we're making a difference

### CITY OF CRESTVIEW

**Trusted partner since: 1994**

**Facility:**

2.8-mgd WWTP  
5 rapid infiltration basins  
1 lift station

### CITY OF LIVE OAK

**Trusted partner since: 1997**

**Facility:**

2.5-mgd WWTP  
2 effluent disposal sites  
1.3-mgd WTP

### CITY OF QUINCY

**Trusted partner since: 1994**

**Facility:**

3.6-mgd WTP  
1.5-mgd WWTP  
10 lift stations

### CITY OF MARY ESTHER

**Trusted partner since: 2003**

**Facility:**

1.1-mgd WWTP  
14 lift stations  
365-acre spray field

### CITY OF WEST MELBOURNE

**Trusted partner since: 2011**

**Facility:**

3-mgd water reclamation facility  
125 miles of sewer collection pipe  
74 lift stations

### CITY OF PEMBROKE PINES

**Trusted partner since: 2015**

**Facility:**

18-mgd WTP  
9.5-mgd WWTP  
1,000 miles of collection and distribution systems  
200 lift stations

### CITY OF DEFUNIAK SPRINGS

**Trusted partner since: 2003**

**Facility:**

5.45-mgd WTP  
5 water wells  
40 lift stations  
1.5-mgd activated sludge WWTP

### CITY OF KEY WEST

**Trusted partner since: 1988**

**Facility:**

10-mgd activated sludge treatment system  
26 lift stations  
57 miles of gravity piping  
19 miles of storm water piping with 5 pump stations

### THE VILLAGES

**Trusted partner since: 1993**

**Facility:**

11 water systems - 1 to 16 mgd  
4 WWTPs - 1 to 1.6 mgd  
Commercial and residential sanitation services