

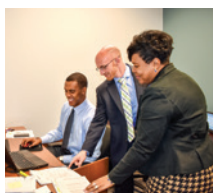


# Enhancing Efficiency and Service Delivery: Jacobs Municipal Operations

Jacobs offers a full suite of custom-tailored municipal operations services for public agencies and municipalities. We bring you the benefit of private sector innovation, flexibility and technology that will help you improve performance, upgrade customer service and maximize use of outside funding and revenues. From public works and code enforcement to planning and zoning and call center services, we bring you skills and abilities developed over more than three decades of successful operations services for local governments. We can help you improve efficiency and streamline workflow and citizen response processes, increase responsiveness and citizen satisfaction, train staff for stronger skills and focus, and make the most of your investment in infrastructure, public works and municipal services.

The results of our work positively influence the lives and community well-being of nearly 17 million people each day, and our work is backed by a commitment to safety, quality, innovation and customer service.

## Our services



Planning and zoning



Code enforcement



24/7 Citizen response center



Capital program management



Building inspections  
and plan review



Street and drainage  
maintenance



Stormwater management



Parks and recreation



### For more information

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Scan the QR code to learn more.

# The Jacobs advantage

## Your challenges:

- Budget
- Customer service issues
- Changing regulations
- Workforce retention
- Community needs

## Jacobs brings you:

- Increased efficiencies & performance
- Improved customer service & citizen satisfaction
- Risk management
- Access to local government, engineering & technical experts
- Innovative technology, protocols, tools & systems
- Longer equipment life & service
- Budget certainty & peace of mind

## Where we're making a difference

### CITY OF BONITA SPRINGS, FLORIDA

**Population: 64,000 | Trusted partner since: 2008**

Jacobs manages community development, engineering, Geographic Information System mapping, building inspections and permitting, planning and zoning. Delivering responsive service has made life easier and more convenient for residents, and given the City an economic, administrative and environmental edge.

### TOWN OF FORT MYERS BEACH, FLORIDA

**Population: 5,700 | Trusted partner since: 2023**

The Town of Fort Myers Beach was catastrophically hit by Hurricane Ian in September 2022, impacting nearly every structure in town. A year later, the Town hired Jacobs to provide building permitting and inspection services along with support for the rebuilding of its stormwater infrastructure. In 2024, floodplain coordination was also added to the scope.

### CITY OF PEACHTREE CORNERS, GEORGIA

**Population: 44,000 | Trusted partner since: 2013**

Jacobs started up the City of Peachtree Corners' services with the initial services of planning and zoning, land development review, all administrative and financial operations, and code enforcement. Since startup, Jacobs has added public works services, building inspections and plan review, public communications and stormwater management.

### CITY OF TUCKER, GEORGIA

**Population: 37,000 | Trusted partner since: 2016**

The newly incorporated City of Tucker hired Jacobs to start up its services. Today, we provide city engineering and capital improvement management. We previously performed code enforcement, planning and zoning, building inspections, land development, communications, business outreach and the citizen response center for over eight years.

### CITY OF CENTENNIAL, COLORADO

**Population: 111,000 | Trusted partner since: 2008**

The City needed a public-private partner to help achieve its vision of a model Public Works Department that would provide cutting-edge technology to assist in day-to-day operations and customer service as its focus. Jacobs provides comprehensive municipal public works services for the City, including traffic engineering and operations, permit processing, inspections, administrative services, and street and roadside maintenance. Jacobs also created a consolidated customer service center as a single point of contact for citizen concerns and provides code compliance services within the Community Development Department.