Jacobs' Team Experience – SA-TECH, Inc.

Logistics Support Services for the AEGIS Outfitting Program, PHD NSWC

SA-TECH's AEGIS Outfitting contract provided system documentation and technical data support for AEGIS DDG 51 class, Japanese DDG 173 class, and Spanish F100 class ships to Port Hueneme Division Naval Surface Warfare Center, Code 5E00, Port Hueneme, CA. The purposes of this contract was to ensure that applicable documentation was provided to support installed GFE and CFE equipment and ships combat and weapon systems to ship crews and supporting land bases, in paper and/or electronic media.

Under this contract, SA-TECH provided configuration management support for the above baselines and ship classes in order to ensure that the correct documentation was delivered at the appropriate equipment configuration as applicable to each ship(s) baseline and in accordance with installation time frames and milestones. They tracked all Engineering Change Proposals, Ordalt's, SHIPALT, and Field Changes as they related to equipment, system, and documentation baselines.

SA-TECH was also responsible for supply and provisioning support to ensure that correct documentation was available to deliver to each new ship baseline during the time of SCN through lifetime support (as in the case of the DDG 173 class). This effort was performed in accordance with MIL-Spec standards via Navy inventory control points. Documentation (Secret, Classified, and Unclassified) was then stored in their 16,000 sq. ft. warehouse where it was received, cataloged, stored, assembled, shipped, and delivered. Also included in this effort was performing administration support that provided clerical and administrative disciplines ensuring a seamless operation of office and support functions.

SA-TECH's supply and provisioning process was so efficient and cost effective that their inventory accuracy rate was maintained at 99% and resulted in the award of the AEGIS Excellence award in 1998, for outfitting DDG 72 at 99.3% (over 4,000 line items).