

Jacobs' Team Experience – NetSolve

NetSolve Corporate Overview

NetSolve is a certified veteran-owned small business contractor that provides unsurpassed services to the U.S. Navy, Marine Corp, Coast Guard, Air Force, and corporate industries. NetSolve is dedicated to solving the complex challenges posed by the management, movement, and manipulation of vast amounts of information inherent in providing technical support services in vastly disbursed environments while utilizing the most advanced technologies and providing practical cost effective solutions. NetSolve provides program management, training management, scheduling, curriculum development, and instructors in support of the Navy/Marine Corp Intranet (NMCI).

NetSolve provides certified engineers across a wide array of computer and network consulting services, from platform integration to security solutions. Featured program providers include: Microsoft, Novell, Cisco, UNIX and MAC Systems. They also provide customized web technologies and tailored program development.

NetSolve personnel have completed and/or continue to support the following:

- Local Training Authority (LTA) for Advanced Network Analyst (ANA) Course of Instruction (COI)
- LTA for Information Systems Administrator (ISA) COI
- NMCI Program Management for Deployables
- Training Lead for NMCI Deployable Process training in support of Carrier Air Wing Special Forces, EXCOMM and other services
- Program Management and Integrator for Department of Homeland Security Office of Domestic Preparedness Command Response
- Currently hold 34 active contracts with corporate industries for IT support
- Program Development including legacy Integration and .NET indices for Worldwide Military Exchanges and National Institute for Learning Development

NetSolve also delivers a broad range of services to include:

- Consulting – NetSolve provides a wide array of computer and network consulting services from platform integration to security solutions.
 - Support
 - Desktop support – Compaq, HP, IBM, Dell, Mac, and custom-built machines
 - Network installation and analysis – LAN/WAN installation and maintenance using wired and wireless technologies
 - Network Security – Cisco, Alcatel, 3Com, LINSYS
 - Software integration
 - Corporate anti-virus implementation – Symantec Norton Antivirus
 - Thin Client Computing – terminal services, mainframe
 - E-mail/mail server installation
 - Remote Access Server (RAS) and Virtual Private Networks (VPN)
 - Network backup/off-site backup & disaster recovery
 - Peripheral equipment – printers, scanners, fax
 - PDA and other devices using a wide variety of technologies
- Installation – Trouble-free operation and limited down-time

Training – NetSolve offers a variety of options from instructor-led modules to self-paced courses from: Microsoft, Novell, Cisco, UNIX, Mac OS

Web Technology – NetSolve offers a comprehensive suite of Internet services, including:

Web development/ design/hosting, HTML, JavaScript, ASP, VBScript and Flash

- e-commerce and Dynamic Catalogs
- Database design, brand identity, and marketing
- Technical, programming, and product training